

Quality Policy

We are committed to developing and operating our business to provide products and service that fully meet the expectation of all our customers and to give the best possible concrete supply solution.

With production and technical support to rival national producers and the level of communication and service expected from an independent producer we aim to understand our customer's situation and needs and provide information, support and service to achieve our commitment.

Through the combination of these elements we aim to be the supplier of choice in our target market areas.

In order to achieve these aims we operate to a Management System conforming to ISO 9001:2015 and as such will routinely review our performance and take action to continually improve products, services and our systems.

In line with our commitments Top management will provide all necessary resources in terms of competent staff, equipment and facilities.

Competent Staff – Through monitoring, mentoring and training staff to meet the needs of the business we will realise improvements in product conformity and service delivery

Equipment – Through investment in the fleet and keeping up to date with latest technology reduce product variations and fleet downtime.

We are committed through our technical design and monitoring systems to manufacture Products that meet the minimum conformity requirements of:

- BS EN 206 : 2013 Concrete Specification, performance, production and conformity
- BS EN 8500 : 2019 Parts 1 and 2

Signed



Managing Director

3rd January 2020